

Dear Valued Patients,

We hope this note finds you safe and sound. In order to mitigate the spread of COVID-19 within our practice, we have been advised to use the following strategy to help protect our patients and our team members from spreading this virus.

The following measures will be in place:

Check In/ Check Out Process:

Five hours before your appointment, you will receive a COVID Screening questionnaire that you can fill out online or by your cell phone. When you arrive at our office, we will take your temperature at the front door.

Once your Pre Screening is completed, you may wait in the reception area where social distancing is consistently observed.

If you prefer to stay in your vehicle, you may return to your car and we will escort you into the practice and to your exam room when it is time to enter the building for your appointment.

If you are accompanied by friends, relatives or children, they must remain in the vehicle for the duration of your appointment, as our reception area will be closed. Only essential support for physically challenged patients will be allowed to join patients inside the practice.

Sneeze Screens are in place at the front desk and in our Treatment Planning Office. There are areas outlined on the floor, designating where patients should sit or stand to ask questions, make payments and schedule appointments.

Team Member/ Patient Protection During Procedures, Cleanings and Exams:

All team members will be wearing Personal Protective Equipment.

All patients are requested to wear their own masks or scarves around their mouth and nose upon entering the practice.

Once seated in exam chair, all patients will be directed to use disinfecting mouthwash prior to their exam and to sanitize their hands.

All of our team members will be screened daily prior to working in the practice.

If you have any symptoms such as shortness of breath, runny nose, elevated temperature or a lack of smell or taste, or if you have traveled to congested areas in the past 14 days, we ask that you please call us to reschedule your appointment. These are very uncertain and challenging times for us all and appreciate your cooperation.